



## DISCRIMINATION IS AGAINST THE LAW

B.I.S. Community Clinic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. B.I.S. Community Clinic does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### B.I.S. Community Clinic

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Certified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Certified interpreters
  - Written Information written in other languages

If you need these services, Notify the Front Desk Staff

If you believe that B.I.S. Community Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

B.I.S. Community Clinic  
Attn: Administrator  
Bedias, Texas 77831  
Phone: 936.341.3431  
Fax: 936.241.3432  
Email: [elizabeth.ellis@biscommunityclinic.com](mailto:elizabeth.ellis@biscommunityclinic.com)

### CLINIC COMPLIANTS:

You can file a grievance or compliant against the clinic or clinic personnel in person or by mail, phone, fax, or email. If you need help filing a grievance, the Administrator is available to help you. Complaint forms are also available at the front desk

In the event your compliant remains unsolved with BIS Community Clinic, you may file a complaint with our accreditor, The compliance Team, Inc, Via their website or via Phone:

**The Compliance Team**  
**Office:** 888-291-5353  
**Fax:** (215) 654-9068  
[www.thecomplianceteam.org](http://www.thecomplianceteam.org)